

## STATE OF THE LIBRARY

*James Shedlock, A.M.L.S., Director, j-shedlock@nwu.edu*

The Galter Library staff accomplished a significant number of projects during the past academic year and are already designing new services to assist users during 1998-1999. A short summary of the year's major accomplishments is listed below to alert users of new services available to them:

- New integrated library system. The new Voyager online catalog is shared with the other university libraries on both the Evanston and Chicago campuses. Voyager is a system for the future in that it allows staff to better integrate existing print and multimedia resources with totally unique electronic resources. Voyager also is used to manage the library's electronic reserve service.
- New contract to redesign HealthWeb. The Galter Library staff received a \$114,895 contract from the National Network of Libraries of Medicine Greater Midwest Region to lead the effort in redesigning HealthWeb as an interactive database. Currently a series of web pages, HealthWeb will be organized as individual records that should make updating and maintenance easier for staff and make searching faster and more efficient for users.
- New databases. MEDLINE is now delivered to you on a weekly basis, and the Bioethicsline and Current Contents/Life Sciences databases were brought online this past year. Collaborating with Rush and Midwestern Universities, the costs for the Current Contents database is shared by all three libraries.
- New online document ordering services. Users can now order photocopies of in-house documents or request articles not owned at Galter directly from MEDLINE and the Ovid databases. An online form on the Galter web site is also available for those documents needed that are not linked to a MEDLINE search. Online document ordering speeds the processing time for getting you the information you want.
- New subject alert service. Tired of searching the same topic in MEDLINE? The library now offers you an alert service you can create yourself. Do a search on your special topic in MEDLINE and save the search so you are alerted to new citations each time the database is updated. Search results are sent directly to your email address.

Another significant accomplishment included the completion of the library's strategic plan. In the plan, the library's vision states that it is to be "a top-tier health sciences research facility that is anywhere any user wants it to be." The library's staff will continue to emphasize the use of technology as a means of providing timely access to scholarly information. Some of the services we are pursuing this year aim to assist users in taking full advantage of the electronic library. New ideas include the following:

- Redesign the library's web site. The library's web site is the electronic library. Renovating it is critical to assisting users in finding resource information quickly and easily. Look for a new Galter Library web site in the Spring!

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## THE LIBRARY COMMITTEE RESPONDS TO USER NEEDS

*Linda Walton, M.L.S., Associate Director, ljwalton@nwu.edu*

The Library Committee acts as an advisory group to the Dean and the Director of the Galter Health Sciences Library. The committee serves as a coordinating link between the library and its various user groups. This year, the committee's efforts will focus on: developing the electronic library, quality of library services, educational programs, and document delivery. Feel free to contact Committee members to discuss any of these topics.

### ELECTRONIC LIBRARY

As we continue building the electronic library for our users, policies and procedures must be developed and reviewed for identifying electronic titles for our collection, determining who may access the resources, and how the resources are to be accessed. Other questions to be addressed include duplication of the collection and financial resources needed to create this new collection. The Library Committee will provide guidance on the electronic library.

### QUALITY OF SERVICES

How do our users perceive the library? What services do we provide well? What services should we add? Are we meeting the needs of researchers, students, faculty, and staff? The Library Committee will provide guidance on developing an evaluation program so that the library continues to meet the needs of its users. The strategic plan will be reviewed with new programs added as needed.

### DOCUMENT DELIVERY

As the Library becomes more electronic and full-text information becomes more readily available directly from publishers, the Library must begin to examine alternative ways of obtaining/accessing information for its users. The traditional interlibrary loan system will begin to be less significant as libraries reduce their holdings, due to finances and electronic information. During the year, staff will be exploring consortia agreements, usage licenses with publishers, document delivery services, and our current interlibrary loan system.

### EDUCATION/TRAINING

Using the library is more complex than ever. New databases, electronic journals, electronic textbooks, an integrated library catalog, and electronic reserves all contribute to the growing number of resources available from the library. How do we ensure that our users are finding the information they need? Do our users prefer group instruction, individual learning, computer assisted instruction, hand-outs or other forms of learning. The Library Committee will provide input on how we develop our training program for accessing information. ☺

- Liaison service for resource identification. Linda Walton is the library's chief liaison to faculty groups and the primary topic of discussion is for faculty to tell us how to improve the collection of resources at Galter. Assessing faculty information needs is critical to library planning.
- Additional electronic resources. Electronic journals with full-text links to MEDLINE and CINAHL are now available. Electronic textbooks will be added to the library's collection this year. Your suggestions are welcome!
- Personal electronic library. Staff are planning a new service that allows users to create and build their own customized electronic library using resources from the electronic Galter Library! By selecting resources from a template called "My Galter Library," users will have their own personal library organized on their desktop.
- More databases. Already up and running for 1998-1999 are the Cochrane Database of Systematic Reviews and Best Evidence Medicine Reviews. Both these databases will help clinicians, residents and students in their clinical years identify the literature proven to have a direct impact on quality patient care.
- New collaboration efforts. Plans are underway to identify electronic resources — databases and journals — that can be shared among Illinois academic health sciences libraries.

Galter Library staff believe 1999 will be an exciting year of change as new products and services are made available to our users. We welcome your ideas and suggestions on how we can improve your access to scholarly information! 

LIBRARY COMMITTEE MEMBERSHIP	
<b>Chair</b> David Cugell, M.D. Professor of Medicine	Dominik Ettlin, D.D.S. Assistant Professor of Clinical/Dental Stomatology
<b>Members</b> Michael Avram, Ph.D. Associate Professor of Anesthesiology	<b>Student Members</b> Karl Fahrbach (NUMS)
Walter Burke, Ph.D. Assistant Professor of Psychiatry	Rod Tung (NUMS)
Sandra Weintraub, M.D. Associate Professor of Psychiatry and Behavioral Science The Cognitive Neurology and Alzheimer's Disease Center	Stephanie Slater (NUDS)
Sandra Gaynor, D.N.Sc Director of Nursing Development, NMH	Kenneth G. Geles (IGP)
Mark Groch, Ph.D. Associate Professor of Radiology	<b>Ex-Officio Members</b> Michael Altman, M.D. Associate Dean, Medical Informatics
William Karpus, Ph.D. Assistant Professor of Pathology	James Shedlock, A.M.L.S. Director, Galter Library
Richard Longnecker, Ph.D. Assistant Professor of Microbiology- Immunology	Robert Venecko, M.D. Associate Dean, Graduate Medical Education
Brian Shoichet, Ph.D. Assistant Professor of Molecular Pharmacol- ogy and Biological Chemistry	Ray Curry, M.D. Associate Dean, Medical Education
	Robert Decker, Ph.D. Professor of Medicine
	Linda Walton, M.L.S. Associate Director, Galter Library

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## JOURNALS AT THE GALTER LIBRARY

Linda Walton, M.L.S., Assistant Director, [ljwalton@nwu.edu](mailto:ljwalton@nwu.edu)

The library reviews journal subscriptions on an annual basis to ensure we are meeting the needs of our users. To assist with the review, reports are generated and analyzed on interlibrary loan usage, requests made to the Main Library, and usage of titles within the library. Visits to various departments throughout the year are also held to solicit new journal titles needed to meet the research, teaching, and clinical needs of faculty, staff, and students. Titles consistently requested over several years were added to the collection. A review of the dental titles resulted in the cancellation of titles with less than ten uses per year. Staff also cancelled print indexes for many titles received online. Below are the journal titles and indexes added and cancelled for 1999. ≡

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### 1999 Journal Additions

Current Opinion in Biotechnology

*(print)*

Genomics

*(electronic)*

Journal of Molecular Medicine

*(print/electronic)*

Nature Neuroscience

*(print)*

Annals of Oncology

*(print)*

Journal of Biomechanics

*(electronic)*

Structure

*(print)*

### 1999 Journal and Index Cancellations

PRINT INDEXES:

CINAHL

Hospital and Health Administration

Index

Psychological Abstracts

Current Contents-Life Sciences

DENTAL JOURNALS

American Student Dental Association

News

Annals of Dentistry

Australian Orthodontic Journal

Biological Therapies in Dentistry

British Journal of Orthodontics

Clinical Oral Implants Research

Clinical Research Associates Newsletter

Dental Advisor

Dental Computer Newsletter

Dental Historian

Dental Products Report

Dental Update

Dentistry

European Journal of Oral Sciences

European Journal of Orthodontics

European Journal of Prosthodontics &

Restorative Dentistry

FDI Dental World

Functional Orthodontist

Gerodontology

International Journal of Adult Orth-

odontics & Orthognathic Surgery

International Journal of Paediatric

Dentistry

Journal of the American College of  
Dentists

Journal of Clinical Pediatric Dentistry

Journal of Forensic Odonto-Stomatology

Journal of the History of Dentistry

New York State Dental Journal

New Zealand Dental Journal

Northwest Dentistry

Ontario Dentist

Orthodontic Review

PC Magazine

Periodontal Clinical Investigations

QDT

RDH

Reality/Reality Now

Swedish Dental Journal

TMJ Update

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## STAFF NEWS

Linda Walton, M.L.S., Associate Director, [ljwalton@nwu.edu](mailto:ljwalton@nwu.edu)

**Faith Ross**, Special Projects Librarian, has recently accepted the position as Acting Director for Midwestern University Alumni Memorial Library. She is also teaching Basic Reference for Dominican University School of Library and Information Science. Faith has been with Galter Library for over six years serving as Associate Director for five of those years before heading up special projects. During her tenure, Faith was instrumental in overseeing the transition from the old library to the new. Her patience and wisdom will be missed at Galter, but we wish her well on continuing her career.

**Steve Hunt**, Electronic Resources Librarian, has accepted the position as programmer for the HealthWeb contract the Library has from the National Network of Libraries of Medicine Greater Midwest Region. Steve will be working with Cold Fusion software to convert HealthWeb into a database. This is an 18-month appointment.

**Laurel Graham**, Reference Librarian, has accepted the position as LRC Reference Librarian, for the next 18-months. Laurel will be managing the daily operations of the LRC as well as coordinating the Reserves System.

**Brian Lauer** will begin as a Reference Librarian on January 4, 1999. Brian recently graduated from the University of Pittsburgh School of Library and Information Science.

**Melissa Williams**, Library Assistant II for collection management has accepted a position with a private company. Good luck Melissa.

**Shirley Wallace**, Financial Assistant, is a member of the Staff Association Committee. ☺

### EXAMPLE OF AN EBM SEARCH STRATEGY

MEDLINE ALL  
1966 - present  
Enter Keyword or phrase:  
Vitamin C  
Map Term to Subject Heading:  
Ascorbic Acid  
Limit to:  
Local Holdings Full Text Available EBM  
Reviews

Human English Reviews Abstracts Latest  
Update  
Results of your search:  
limit 1 to EBM reviews  
Citations available:  
18  
Citations displayed:  
1-10  
Citations in "Titles Display" format:

1. Jha P. Flather M. Lonn E. Farkouh M. Yusuf S. The antioxidant vitamins and cardiovascular disease. A critical review of epidemiologic and clinical trial data [see comments]. [Review] [55 refs] [Journal Article. Review. Review, Tutorial] *Annals of Internal Medicine*. 123(11):860-72, 1995 Dec 1. Abstract | Complete Reference (without Full Text) | Full Text | Article Review

## GALTER HEALTH SCIENCES LIBRARY ACQUIRES OVID'S EVIDENCE BASED REVIEWS COLLECTION

Teresa Westphal, M.L.I.S., Reference Librarian [t-westphal@nwu.edu](mailto:t-westphal@nwu.edu)

The next time you use Galter Health Sciences Library's **Web-based Ovid MEDLINE** database, you will notice that you can now limit your searches to *Evidence Based Medicine (EBM) Reviews Collection*. Access the GHSL databases page at <http://www.galter.nwu.edu/databases/ovidaccess.html>. The EBM Reviews limit scans for articles in two on-line databases: the *Cochrane Database of Systematic Reviews* and *Best Evidence*. Articles from the *Cochrane Reviews* are topic reviews. A topic review is one article which reports the review, analysis, and synthesis of the best clinical trials on

a subject. Articles from *Best Evidence* are those that have been the subject of an evidence-based article review by the editorial staff of *Best Evidence*, a joint project of the American College of Physicians and BMJ Publishing Group. Clicking on the "article review" link retrieves the enhanced abstract of the article and commentary about the article's relevance to clinical practice. The *Evidence Based Medicine Reviews Collection* is a time-saving device for clinicians in a hurry who need to find relevant articles on a topic. ☺

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## HOW INTERLIBRARY LOAN WORKS

*Kurt Munson, M.S.L.I.S., Head, Client Services* [kmunson@nwu.edu](mailto:kmunson@nwu.edu)

Interlibrary loan, or ILL in library speak, is the process by which we acquire materials not owned by the Galter Health Science Library that our users want or need. ILL can be for journal articles, books, thesis and dissertations, videos, and other materials. ILL also provides items that we own to other libraries. ILL is one of many types of resource sharing that libraries use.

The process begins by a user submitting a request for an item via our web-based form, a paper form or via the order function in Ovid MEDLINE. The library staff then locates libraries that own that item. A request is sent to a library asking to borrow that item. We use a number of different tools to request materials depending on the format of the item. The following table explains these tools:

<b>NUCat</b>	<b>DOCLINE</b>	<b>OCLC</b>
<b>NUCat is used to determine if another library at Northwestern owns an item. We then electronically transmit a request to the owning library.</b>	<b>DOCLINE is NLM's system for routing Ill request for journal articles to medical libraries. It contains records for these libraries' holdings and routes requests to different libraries using an algorithm.</b>	<b>OCLC, the world's largest library catalog, lets us know what libraries own throughout the United States. We use OCLC for journals not in DOCLINE and for locating books. We electronically submit a request to that library.</b>

The library that we requested the item from sends a reply telling us if they can or cannot fill our request. Frequently the library cannot supply an item because it is checked out, missing, or if they never received it in the case of journals. The request is then forwarded to another library.

When a library can fill a request, they notify us and send the item. Books are physically loaned and are due back to the lending library on the due date that they set. Articles are photocopied. The copies are yours' to keep. Books are sent via mail. Photocopies of articles are normally sent by mail but on rare occasions, like patient care, by fax.

When the library receives the item, WE will call or e-mail you. Items are available at the circulation desk for pick up. Just tell the staff member that you have an ILL and your last name.

How long does it take?

Unfortunately, it depends. Two things determine how long it takes to get an ILL to us. First, how unusual or unique an item is. Second, how far afield we have to go to get something. If an item is owned by another Northwestern University library, it takes 3 to 5 days for us to get it. Most ILLs beyond Northwestern take 7 to 10 working days to arrive. If very few libraries own an item, it is considered rare or part of a special collection it can take far longer. If you have questions, contact the ILL department at 503-1908. They can look in QuickDoc, our ILL management program, and tell you the status of a request.

We are always on the lookout for ways to make ILL more efficient. Currently, we are examining systems for electronically transferring journal articles between libraries, preferably over the internet.

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## INFORMATION UPDATE SESSIONS FOR SPECIAL GROUPS

*Ramune Kubilius, M.A.L.S., Head, Reference and Research Services* [r-kubilius@nwu.edu](mailto:r-kubilius@nwu.edu)

The Galter Health Sciences Library staff provide a variety of formats for learning about new library resources including: presentations at the department, web sites, informal lunch and learn sessions, and monthly classes. Below are a few examples of new classes and web sites we have recently developed.

### ENDNOTE WEB SITE

The Galter Library has made a commitment to support EndNote software for bibliographic management. Users may access EndNote in the Reference Room, or they may access it and use it in conjunction with word processing packages in the Learning Resources Center. Laurel Graham, LRC Reference Librarian, developed an EndNote information Web site to complement the user manual <<http://www.galter.nwu.edu/reftools/endnote/ptclass.html>>. For individuals who would also like to attend a brief session on using EndNote, staff have developed an introductory class. The class has been taught to incoming IGP (Integrated Graduate Program) students, Rehabilitation Medicine residents, and the Physical Department faculty.

### DEPARTMENTAL LUNCH AND LEARN

A Psychiatry Department Lunch and Learn was devoted to an update on Ovid databases, along with new and upcoming features. The update was given by Barbara Nadler, Education Coordinator. Of interest to the attendees was the ability to receive automatic e-mail alerting users to new citations on a

specific subject, as well as the arrival of 48 full-text electronic journals.

### SPECIAL SESSIONS

An evening session for clinical medical faculty on electronic library resources was hosted by Dr. Jeffrey Kopin. The session, presented by Reference staff reviewed accessible online information resources, highlights of successful MEDLINE searching, and links to collections of useful clinical medical information resources available on the Internet.

### GALTER LUNCH AND LEARN

The Galter Library has initiated a new series of informational sessions called "Lunch and Learn, which are held monthly in the Library. Our first session, "Publish or Perish," focuses on information resources needed for manuscript and article preparation. Future sessions will include updates on electronic journals at the Galter Library, and a sharing session for EndNote users.

Departments and individuals who would like to arrange for group or one-on-one information training or overview sessions should contact Education Coordinator Barbara Nadler for more information (312-503-8128; e-mail: [bnadler@nwu.edu](mailto:bnadler@nwu.edu)). The Reference and Research Services Department will tailor information and teaching sessions to individual schedules and needs. The monthly educational program calendar is listed under "classes" on the Galter Health Sciences Library home page: <<http://www.galter.nwu.edu>> 

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DIRECTOR  
MANAGING EDITOR

JAMES SHEDLOCK, A.M.L.S.  
LINDA WALTON, M.L.S.

#### LIBRARY HOURS\*

Monday-Thursday  
8:30 a.m.-12:00 a.m.  
Friday  
8:30 a.m.-9:00 p.m.  
Saturday  
9:00 a.m.-7:00 p.m.  
Sunday 11:00 a.m.-11:00 p.m.

\*LRC always closes 15 minutes earlier.

#### REFERENCE ASSISTANCE

Monday-Thursday  
9:00 a.m.-8:00 p.m.  
Friday-Saturday  
9:00 a.m.-5:00 p.m.

#### TELEPHONE NUMBERS

Administration  
312-503-8133  
Circulation  
312-503-8126  
Interlibrary Loan  
312-503-1908  
Learning Resources Center (LRC)  
312-503-8238  
Reference  
312-503-8109

**GALTER HOMEPAGE <[HTTP://WWW.GALTER.NWU.EDU](http://www.galter.nwu.edu)>**